

WHAT DO I NEED TO DO TO GET THIS SERVICE?

Just call or text our team on the numbers below and **we'll arrange to meet you:**

- Alison Harte , Team Leader: 085 254 0442

We'll do a **QUICK ASSESSMENT** with you and ask you about your **ISSUES** and **GOALS**. If we think we are a good fit, we'll meet you as often as necessary to work on your goals.

WORKING HOURS:

Monday to Friday, we can meet you early in the morning, during the normal working day or and late in evening depending on what suits you best.



Ana Liffey Drug Project Dublin is supported by the HSE IN CHO9, the Dublin Regional Homeless Executive and by the North Inner City Drug and Alcohol Task Force



ANA LIFFEY ASSERTIVE CASE MANAGEMENT TEAM

DO YOU NEED SUPPORT?

**DO YOU NEED SUPPORT ON YOUR DRUG OR ALCOHOL USE?
DO YOU HAVE LEGAL ISSUES BECAUSE OF YOUR DRUG OR ALCOHOL USE?**

ANA LIFFEY'S ASSERTIVE CASE MANAGEMENT TEAM (ACMT) CAN HELP!





Do you need support getting your life moving in a direction you are happy with?



Are you caught up in crime and street life?



Are you finding it hard to get the right kind of help?



Do you need help organizing all of the things you have to do?

We can help.

WHAT IS ASSERTIVE CASE MANAGEMENT TEAM (ACMT)?

The ACMT delivers targeted case management supports to people in a way that works for them, we will meet you where you are at.

We work in partnership with An Garda Síochána, the HSE and Dublin City Council.

We work through assertive outreach. We'll work hard to meet you at a time and place that suits you best.

We'll work with you on your goals - we can work with you on housing, health, social, legal or other issues impacting your life.

All services are free of charge and confidential.

WHAT CAN WE DO FOR YOU?

- **WE'LL COME TO YOU** – we'll meet you on outreach in your area, in a café, your home, our office or wherever suits you.
- **WE'LL WORK WITH YOU ON YOUR GOALS** – we can work with you on housing, health, social, legal or other issues. We'll help you with whatever is important to you.
- **WE'LL DO THE PRACTICAL THINGS WITH YOU AND SUPPORT YOU** along the way. We'll remind you of appointments and we'll go to your appointment with you if you want.
- **WE'LL BE FLEXIBLE.** We realize that your life might be busy so we will be flexible with your appointments times and will work around you.
- **WE'LL RESPECT YOUR RIGHTS.** We will check with you regularly to make sure you are happy with the service you are getting from us. If you are not happy, we will tailor our services better to meet your needs. Also, you have the right to complain about our service