



Clinics for homeless people without medical cards and medical card holders whose GP is located outside of Dublin.

JOB DESCRIPTION: June 2016

3 month renewable contract

POST: Project Worker (DUBLIN REGION)

HOURS: 17.5 hours a week part time

SALARY: €32,351 (Pro-rata for part time)

HOLIDAY: 25 days exclusive of bank holidays (pro rata)

RESPONSIBLE TO: Team Leader (Dublin Region)

RESPONSIBLE FOR: The effective delivery of services on the Safetynet and Ana Liffey Drug Project Eastern European Primary Healthcare Initiative

ANA LIFFEY DRUG PROJECT

Vision

Our vision is for a society where all people affected by problem substance use are treated with dignity and respect and have access to quality services.

Mission

Our mission is to work with people affected by problem substance use and the organisations that assist them. We do this to reduce harm to individuals and society, and to provide opportunities for development of those individuals and organisations.

Values

The Ana Liffey neither promotes nor denounces	The Ana Liffey believes in rights and
substance use but seeks to respond to problems	responsibilities.
associated with it.	
	What this means:
What this means:	We believe in supporting people
We support people to reduce harm	to know their rights
We respond to peoples needs	We believe in encouraging
We recognise the potential of the people we	people to take responsibility
work with	We treat all people who come
We provide evidence based responses	into contact with Ana Liffey with
We are innovative.	dignity and respect.
The Ana Liffey is pragmatic.	The Ana Liffey aims to make a
	positive contribution to society.
What this means:	
We turn words into actions	What this means:
What matters is what we do	We actively engage in the
We identify, take and manage risks	promotion of a partnership
We are solution focused	approach
We deliver on our commitments.	We are open and accountable
	We are a quality led organisation
	and a leader in good
	professional practice
	We have a local, national and
	international perspective.

JOB SUMMARY

Ana Liffey Drug Project and Safetynet are working together to provide a fixed term street outreach project in Dublin's Inner City. The Safetynet and Ana Liffey Drug Project Eastern European Primary Healthcare Initiative aims to engage with previously non-engaged individuals in a primary health care capacity. It is imagined that this cohort will have a range of ancillary issues, including alcohol and/or drug issues, accommodation issues, and benefits and entitlements issues.

The role of the project worker will be to carry out street outreach with a volunteer /intern, engage with Eastern European individuals who have health needs and are not currently engaged in medical care and refer them to appropriate services.

DUTIES AND RESPONSIBILITIES

1. SERVICE DELIVERY

- 1.1 To establish effective working relationships with service users who are marginalized and often do not speak English
- 1.2 To treat service users with dignity and respect at all times.
- 1.3 To offer practical support to service users, specifically to link them to relevant health care facilities
- 1.4 To advocate on behalf of service users as appropriate, this may include translation and / or brokering of translation services
- 1.5 To provide assessments, crisis interventions, key working and case management support to service users in accordance with Ana Liffey guidelines.
- 1.6 To make referrals to internal and external services as appropriate.
- 1.7 To provide group and/or one to one inputs in other services as required by a manager.
- 1.8 To provide assertive outreach within the Dublin Region, targeting the Safetynet and Ana Liffey core client group to provide services, as appropriate.
- 1.9 As part of the Multi-Disciplinary Project Team under the guidance of the Team Leader, to participate in the development of new services that enable Ana Liffey to respond to the changing needs of the service users and their families effectively.
- 1.10 To establish and maintain professional networks with other workers in the same or similar field of work.
- 1.11 To report any child protection incidents or concerns to the Team Leader.
- 1.12 To use professional skills within service delivery as directed by the Team Leader.
- 1.13 To ensure that all services are delivered according to the Ana Liffey quality standards framework.

- 1.14 To ensure a safe and secure environment and maintain high standards of care.
- 1.15 To ensure that the complaints procedure is well publicised and operated in accordance with the policy.
- 1.16 To liaise with, and take a positive active role within the local community.
- 1.17 To ensure that work carried out is consistent with Ana Liffey's mission, vision, values and ethos.

2. TEAM WORK

- 2.1 To work as part of a multi-disciplinary team in a 'low threshold harm reduction' service, in co-operation with other team members with the aim of ensuring that the Ana Liffey delivers the highest quality service possible to our service users.
- 2.3 To attend and participate in review days as required.

3. ADMINISTRATION

- 3.1 To keep and maintain effective record systems in relation to keyworking and other client interventions.
- 3.2 To assist the Team Leader in the collation of statistics as required.

4. GENERAL RESPONSIBILITIES

- 4.1 To continuously develop the role in conjunction with your line manager.
- 4.2 To ensure that all services are being run in an effective and appropriate manner which meets the aims and objectives of the Ana Liffey Drug Project.
- 4.3 To participate in internal/external meetings, training events, conferences and other functions as directed by a manager.
- 4.4 To participate in regular supervision and annual appraisal, and help in identifying your own job-related development and training needs.

- 4.5 To ensure that all Ana Liffey Drug Project policies and procedures are being adhered to, particularly those relating to Health and Safety, Complaints, Code of Practice and Confidentiality.
- 4.6 To contribute to the effective implementation of the Ana Liffey's Equal Status Policy as it affects both the Ana Liffey and its work with service users.
- 4.7 To carry out your work in a professional manner at all times.
- 4.8 To work in accordance with the aims, values and ethos of the Ana Liffey at all times.
- 4.9 Undertake any other duties that may be required which are commensurate with the role as directed by a manager.